

## Appendix 1 – Options Appraisal

Option	Advantages	Disadvantages
<p><u>Option 1</u> Continue with current provision of Telecare and not implement Technology Enabled Care</p>	<ul style="list-style-type: none"> <li>• No outlay cost to purchase new technology.</li> <li>• No changes required to existing ways of working in relation to technology.</li> </ul>	<ul style="list-style-type: none"> <li>• Does not support future digital switch over plans for December 2025.</li> <li>• Does not support the outcomes and identified benefits of the Making a difference every day approach or Strategic Reset Programme.</li> <li>• Does not enable alternative care and support planning methods to support the outcomes of people through the enhancement of assistive technology</li> </ul>
<p><u>Option 2</u> Test 1 or 2 individual products in isolation for people with particular types of needs with culture change activity to build into social care workforce practice for a particular cohort of people</p>	<ul style="list-style-type: none"> <li>• Supports the outcomes and identified benefits of the Making a difference every day approach or Strategic Reset Programme.</li> <li>• Smaller pilot for the build and test which is easier to measure targeted outcomes for the 1 or 2 individual solutions.</li> <li>• Smaller cohort for the build and test which is easier to measure targeted outcomes for the particular cohort of people.</li> <li>• Culture change required to support prescribing and utilisation of solutions, deploying technology in isolation will result in not achieving desired outcomes.</li> <li>• Ability to assess the impact a Technology Enabled Care offer before committing to a longer-term contract requirement for the Authority</li> </ul>	<ul style="list-style-type: none"> <li>• Technology Enabled Care is vast and 1 or 2 solutions in isolation will not meet the vision and outcomes of Making a difference every day approach, particularly being person centred.</li> <li>• Technology Enabled Care can support a range of different needs and targeting a specific cohort will not enable the Authority to capture all of the benefits and opportunities available.</li> <li>• May result in the assistive technology being fit to the person rather than having access to a wider range of solutions to achieve individual outcomes.</li> <li>• People outside of build and test are not harnessing the assistive technology offer available due to undertaking an approach to assess the scale and opportunities first before committing to a longer-term contract</li> </ul>

Option	Advantages	Disadvantages
<p><u>Option 3</u> Test 1 or 2 individual products that can support the whole social care and health pathway in certain districts with culture change activity to build into social care workforce practice for a particular cohort of people</p>	<ul style="list-style-type: none"> <li>• Supports the outcomes and identified benefits of the Making a difference every day approach or Strategic Reset Programme.</li> <li>• Smaller pilot area for the build and test which is easier to measure targeted outcomes for the 1 or 2 individual solutions</li> <li>• Technology Enabled Care can support a range of different needs and targeting opening this up to certain districts rather than cohorts makes it easier to manage and enable the Authority to capture all of the benefits and opportunities available.</li> <li>• Culture change required to support prescribing and utilisation of solutions, deploying technology in isolation will result in not achieving desired outcomes</li> <li>• Ability to assess the impact a Technology Enabled Care offer before committing to a longer-term contract requirement for the Authority</li> </ul>	<ul style="list-style-type: none"> <li>• Technology Enabled Care is vast and 1 or 2 solutions in isolation will not meet the vision and outcomes of Making a difference every day approach, particularly being person centred.</li> <li>• May result in the assistive technology being fit to the person rather than having access to a wider range of solutions to achieve their outcomes.</li> <li>• People outside of build and test are not harnessing the assistive technology offer available due to undertaking an approach to assess the scale and opportunities first before committing to a longer-term contract</li> </ul>
<p><u>Option 4</u> Test a range of approaches and assistive technology solutions that supports the whole social care and health pathway in certain districts with culture change activity to build into social care workforce practice for a particular cohort of people</p>	<ul style="list-style-type: none"> <li>• Supports the outcomes and identified benefits of the Making a difference every day approach or Strategic Reset Programme.</li> <li>• Having access to a range of solutions enables the Authority to assess and understand what types of products can achieve the most benefits or opportunities for people.</li> <li>• Technology Enabled Care can support a range of different needs and targeting opening this up to certain districts rather than cohorts makes it easier to manage and enable the Authority to capture all of the benefits and opportunities available.</li> <li>• Culture change required to support prescribing and utilisation of solutions, deploying technology in isolation will result in not achieving desired outcomes</li> <li>• Ability to assess the impact a Technology Enabled Care offer before committing to a longer-term contract requirement for the Authority</li> </ul>	<p>People outside of build and test are not harnessing the assistive technology offer available due to undertaking an approach to assess the scale and opportunities first before committing to a longer-term contract</p>

Option	Advantages	Disadvantages
<p><u>Option 5</u> Implement a long-term countywide contract with a range of approaches and assistive technology solutions that supports the whole social care and health pathway with culture change activity to build into social care workforce practice for a particular cohort of people</p>	<ul style="list-style-type: none"> <li>• Having access to a range of solutions enables the Authority to assess and understand what types of products can achieve the most benefits or opportunities for people.</li> <li>• Technology Enabled Care can support a range of different needs and targeting opening this up to certain districts rather than cohorts makes it easier to manage and enable the Authority to capture all of the benefits and opportunities available.</li> <li>• Culture change required to support prescribing and utilisation of solutions, deploying technology in isolation will result in not achieving desired outcomes</li> <li>• People across the county can benefit from Technology Enabled Care</li> </ul>	<ul style="list-style-type: none"> <li>• Does not allow the Authority to assess the impact a Technology Enabled Care offer before committing to a longer-term contract, which may result in an inappropriate or an ineffective offer.</li> </ul>

